

WORX
it's your nature



Defekt WORX Elværktøj og Haveværktøjer vil blive Byttet af forhandleren.

Der kræves en kreditnota på følgende e-mail-adresse:

ordernordic@positecgroup.com

Sales Support Positec Nordic

Tlf. 4347 4848

Robotter skal dog sendes til rep.

For kundesupport til WORX Landroid bedes du kontakte telefonnumrene bellow:

Denmark
+45 78 76 25 52

Sverige
+46 10 551 71 16

Norge
+47 800 73 604

Man går ind på
www.worx.com
Topbjælken - Support

Hvis ikke nok hjælp...tryk på kontakt

Produkter Landroid robot plæneklipper PowerShare Support

Ni-Fi. Hvorfor 137
ejder i 2,4 Ghz-bandet. Dette er...

ater, f.eks. to er det 130
eller forvirrer det apparatet? Nej, i

for Worx 119
re Worx Landroid til at slå græsset.

n gøre? 117
tuelle Softwareversion durch und

Landroid Installation
Landroid funktion
Landroid Apps

Ingen hjælp fundet?
Il suffit de nous écrire un message et nous vous aiderons!

Kontakt

Worx-kundeservice

for privatkunder

Worx-kundeservice hjælper dig gerne videre!

Beskriv dit problem så klart som muligt.



Skriv en besked

Efternavn *

Fornavn

E-mail *

Angående *

Generelle spørgsmål om produktet



Besked *

Worx kundesupport hjælper med!

Beskriv dit problem så detaljeret som muligt.



Landroid Service Hotline

telefon: +45 78 76 25 52(national)

E-Mail: positec-repair@rts-services.de

Landroid robot græsslåmaskiner reparation er som følger:

Slutbruger / forhandler anmoder om reparation på: worx-service@letmerepair.se
Emailen skal indeholde følgende oplysninger:

- enhedsmodel, f.eks. Worx WR105SI.1 / Landroid S500i
- enhedens serienummer
- detaljeret fejlbeskrivelse (på engelsk hvis muligt)
- købsbevis (vedhæftet fil)
- kundeadresse inklusive kontaktoplysninger

Ved modtagelse af reparations-anmodningen sendes en forsendesetiket via e-mail til slutbrugeren / forhandleren sammen med kontaktoplysninger fra UPS, hvor en afhentning fra dørtrinnet vil blive arrangeret.

UPS-kontaktoplysninger, der vil blive inkluderet i svar-e-mailen fra WORX-tjenesten:

Country	Code	Phone #	Query type	Email address
DENMARK	DK	35 25 80 80	Danish language queries	custsvcdkda@europe.ups.com
			English language queries	custsvcdken@europe.ups.com
NORWAY	NO	800 33470	Norwegian language queries	custsvcnono@ups.com
			English language queries	custsvcnoen@ups.com
SWEDEN	SE	776622077	Swedish language queries	custsvcsebv@ups.com
			English language queries	custsvcseen@ups.com



Example of UPS
shipping label

Repaired devices will be returned to the solicitant's address within 10 working days.

Complete pick up address

1 KG

1 OF 1

SHIP#: 3176 AZFL M3L
 SHP WT: 1 KG
 DATE: 12 DEC 2018

SHIP TO:

RTS ELEKTRONIK SYSTEME GMBH

Positec Repair

ERFURTER HOEHE 8
 99610 SOEMMERDA
 GERMANY



DEU 990 1-39



UPS STANDARD

TRACKING #: 1Z 317 6A2 91 9377 4858



BILLING: R/C RECEIVER 3176A2
 DESC: MISC
 RETURN SERVICE - PAYMENT GUARANTEED

KEY-RS

Reference No. 1: 27071
 Reference No. 2: 012894 / 091056

2018-12-11 08:59:40 FR 06 10/2018



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