

# Gigaset COMFORT 500

The new standard in comfortable communication at home and for home offices

## Highlights

- o Timeless and elegant design
- o 2.2" TFT colour display for optimal readability
- o Hands-free function & headset connection
- o Two display keys for important functions
- o New comfort call protection
- o Telephone book for up to 200 entries
- o Simple operation
- o Large digits for dialling
- o Hearing aid compatible
- o Removable belt clip



With the COMFORT 500, Gigaset presents the new standard for cordless telephony at home and in the home office. The timeless, elegant design cuts a fine figure both on the desk and throughout the home.



MADE  
IN  
GERMANY



DESIGN  
AWARD  
2022

### Calls and conference calls

For professional use, the Gigaset COMFORT 500 impresses with a professional headset connection and an integrated hands-free feature: this leaves your hands free for good conversations and direct transcripts. Excellent voice quality is also guaranteed for classic phone calls.

### A sustainable design for all generations

The new Gigaset generation gives lasting pleasure with high-quality materials and simple operation. And that even across generations: Thanks to the optimal readability of the display and hearing aid compatibility, enjoying communication is no longer a question of age.

### Comfort call protection blocks unwanted numbers

Unwanted calls are a challenge in every phase of life: This is where Gigaset has developed a new function with the Comfort Call Protection that protects against annoying advertising calls. Local, individual blocking is possible for up to 150 phone numbers. If this number is ever reached, the oldest blocked call number is automatically replaced.

### Innovative technologies, Made In Germany

The Gigaset COMFORT 500 is based on our decades of experience in building high-quality communication solutions. Continuously developed technologies such as ECO DECT and Green Office Energy Saving ensure excellent connections in combination with a modern design. A new masterpiece, developed and 'Made In Germany'.

# Gigaset

## Technical Specifications

<b>Ordering Information</b>	<b>Colour</b>	silver-black
-----------------------------	---------------	--------------

  

<b>Audio</b>	<b>Audio quality</b>	First-class sound quality and volume, even in hands-free mode
	<b>Hands-free function</b>	Handsfree mode on the handset
	<b>Acoustic profiles</b>	Two acoustic profiles for optimal hearing (high/low)
	<b>Ringtone output</b>	<ul style="list-style-type: none"> <li>On the handset</li> <li>Ringtone volume adjustable in 5 steps</li> </ul>
	<b>Hearing aid compatible</b>	HAC (hearing-aid-compatible)

  

<b>Keyboard</b>	<b>Key type</b>	Ergonomic keyboard made of high-quality material with noticeable key pressure
	<b>Keyboard illumination</b>	<ul style="list-style-type: none"> <li>Illuminated keypad and navigation area: amber</li> <li>Illuminated pick-up/hang-up key, incl. hands-free function</li> <li>5-way navigation button</li> </ul>
	<b>Operation</b>	<ul style="list-style-type: none"> <li>Direct dialling from the call list possible</li> <li>Safe operation due to large individual buttons</li> </ul>
	<b>Functions</b>	<ul style="list-style-type: none"> <li>Two freely assignable display keys for frequently used functions</li> <li>Assigning the display keys by pressing the display key for a long time</li> <li>Programmable speed dialling keys (keys 2 - 9)</li> <li>Flash function via "0" key</li> <li>Flash times adjustable</li> <li>Key lock on/off via # key</li> <li>Ringtone on/off via * key</li> </ul>

  

<b>Display</b>	<b>Type</b>	TFT colour display
	<b>Size (inch)</b>	2.2"
	<b>Size (H xW)</b>	44 x 35 mm
	<b>Resolution</b>	220 x 176 Pixel
	<b>Colours</b>	64 Thousand
	<b>Lighting</b>	Display illumination with adjustable colour schemes (black or white)
	<b>Properties</b>	<ul style="list-style-type: none"> <li>Best readability</li> <li>High contrast</li> </ul>

  

<b>Functions</b>	<b>Alarm clock</b>	Alarm clock with adjustable melody and snooze function
	<b>Baby phone</b>	<ul style="list-style-type: none"> <li>Room monitoring (baby monitor) with adjustable intercom function</li> <li>Forwarding to external, e.g. mobile phone</li> <li>Forwarding to internal, to additional handset</li> </ul>
	<b>Direct call</b>	The direct call function allows you to dial a preset telephone number by pressing any key.
	<b>Calendar</b>	<ul style="list-style-type: none"> <li>Calendar with monthly overview and appointment planner for:</li> <li>30 Appointments with text and separate ringtone</li> <li>Birthday reminder for each phone book entry</li> </ul>
	<b>SMS</b>	<ul style="list-style-type: none"> <li>Send and receive SMS up to 612 characters</li> <li>Save 50 SMS</li> </ul>

<b>Signalling &amp; display indications</b>	<b>Jumbo mode</b>	Large font when dialling
	<b>Screen saver</b>	Analogue or digital clock
	<b>CLIP</b>	Call display with telephone number or name (CLIP/CNIP)
	<b>Incoming calls</b>	<ul style="list-style-type: none"> <li>• Call animation in the display</li> <li>• Flashing handset key</li> <li>• Name substitution from telephone book</li> </ul>
	<b>Missed call</b>	Display and flashing message key signal missed calls and provide convenient access to the message list (LED flashing can be switched on / off)
	<b>Idle mode</b>	<ul style="list-style-type: none"> <li>• Date and time display</li> <li>• Display of field strength and battery charge indicator</li> <li>• Functions of the display keys</li> <li>• Display of new messages</li> </ul>
	<b>Phone call</b>	Call duration display
	<b>Device name</b>	<ul style="list-style-type: none"> <li>• Handset name editable</li> <li>• Base station name editable</li> </ul>
	<b>Ringtones</b>	<ul style="list-style-type: none"> <li>• 5 volume levels + OFF + crescendo</li> <li>• 18 melodies in the handset</li> <li>• Individually adjustable ringtones for external, internal and VIP calls</li> </ul>
	<b>Indicator tones</b>	<ul style="list-style-type: none"> <li>• Warning tone when range is exceeded</li> <li>• Indicator tones (e.g. button click or battery almost empty)</li> </ul>
	<b>Waiting melody</b>	Waiting melody e.g. for consultation

<b>Call protection</b>	<b>Comfort call protection</b>	<ul style="list-style-type: none"> <li>• Individual blocking of up to 150 telephone numbers</li> <li>• The last number added automatically replaces the oldest blocked phone number on the caller list.</li> <li>• Number blocking enables permanent blocking and protection against automatic deletion of a phone number</li> </ul>
	<b>Suppression of anonymous calls</b>	Calls without a CLIP number are only displayed visually
	<b>Only contacts</b>	Only known callers are put through
	<b>Time control</b>	Day/night mode: time-controlled bell deactivation, except VIP contacts

<b>Phone book</b>	<b>Address book</b>	<ul style="list-style-type: none"> <li>• Address book for up to 200 entries</li> <li>• First name</li> <li>• Last name</li> <li>• Telephone number (private)</li> <li>• Telephone number (mobile)</li> <li>• Telephone number (office)</li> <li>• VIP Melody</li> <li>• Birthday/anniversary</li> </ul>
-------------------	---------------------	---

<b>Dial functions</b>	<b>Redial</b>	<ul style="list-style-type: none"> <li>• Direct dialling from the call list possible</li> <li>• Redialling the last 20 numbers</li> </ul>
	<b>Functions</b>	<ul style="list-style-type: none"> <li>• Call preparation (entering the number before the actual dialling procedure) with correction option</li> <li>• Prefix support (prefixes)</li> </ul>
	<b>Dialling procedure</b>	<ul style="list-style-type: none"> <li>• Multi-frequency dialling (DTMF)</li> <li>• Pulse dialing method (IWV)</li> </ul>

<b>Menu</b>	<b>Operation</b>	<ul style="list-style-type: none"> <li>• Easy installation: unpack, plug in and make calls (handsets are already registered to the base)</li> <li>• Intuitive menu navigation for easy operation</li> <li>• Convenient menu navigation in different languages (D, GB, F, I, E, P, TR, etc.)</li> <li>• Easy operation via coloured symbols, menu texts and display keys</li> </ul>
	<b>Presentation</b>	Clear main menu with six icons per screen

<b>Range</b>	<b>Outdoors</b>	Up to 300 m
	<b>Indoors</b>	Up to 50 m
	<b>Range increase</b>	Increased range with Gigaset Repeater / Gigaset Repeater HX

# Gigaset

<b>Missed calls &amp; caller lists</b>	<b>Caller list</b>	Call lists with phone number (CLIP/CNIP) and date/time for all calls (60 entries) and for outgoing, incoming and incoming calls.			
	<b>Direct dial</b>	Direct dialling from the call list			

  

<b>Operation of several handsets</b>	<b>Simultaneous calls</b>	2 simultaneous calls possible (1 external and 1 internal between 2 handsets)			
	<b>Quantity handsets</b>	Up to 6 handsets can be registered (For more information: <a href="http://www.gigaset.de/kompatibilität">www.gigaset.de/kompatibilität</a> )			
	<b>Internal telephone calls</b>	<ul style="list-style-type: none"> <li>• Toll-free internal calls</li> <li>• Internal call to all or selected handsets</li> </ul>			
	<b>Phone book transfer</b>	Phone book transfer between handsets			
	<b>Call forwarding</b>	Transferring a call to another handset, with enquiry / recall function.			

  

<b>Power supply</b>	<b>Talk time</b>	Up to 17 hours			
	<b>Stand-by time</b>	Up to 320 hours			
	<b>Battery</b>	2 x AAA (NiMH)			
	<b>Data backup</b>	Date and time secured in case of power failure			
	<b>Power supply unit</b>	230V plug-in power supply Base station			

  

<b>ECO-DECT</b>	<b>Reduction of the transmitting power</b>	Automatic reduction of radio power depending on the distance of the handset to the base station			
	<b>Reduction of energy consumption</b>	Up to 60% less energy consumption due to energy-saving power supply unit			
	<b>Radiation-free</b>	Radiation-free in standby mode, even when operating several handsets, if the base and all registered handsets support ECO DECT			

  

<b>Compatibility</b>	<b>Standards</b>	<ul style="list-style-type: none"> <li>• DECT</li> <li>• GAP</li> <li>• DECT-CAT-iq 2.0 (handset)</li> <li>• DECT-CAT-iq 2.1 (handset)</li> </ul>			
----------------------	------------------	---	--	--	--

  

<b>Connectivity</b>	<b>Headset connection</b>	via jack socket (3.5 mm)			
	<b>Analogue telephone connection</b>	Connection of an external telephone line (a/b)			

  

<b>Regulations - Specifications</b>	<b>Protection class</b>	IP20 (handset)			
-------------------------------------	-------------------------	----------------	--	--	--

  

<b>Dimensions &amp; Weights</b>	<b>Device</b>	<b>Height</b>	<b>Width</b>	<b>Depth</b>	<b>Weight</b>
	Handset	161 mm	52 mm	26 mm	115 g
	Base (System)	46 mm	84 mm	104 mm	76 g
	Handset incl. base	170 mm	84 mm	104 mm	191 g

  

<b>Scope Of Delivery***</b>	1x	Handset			
	1x	Base station			
	1x	Power adaptor			
	1x	Telephone connection cable			
	2x	AAA rechargeable batteries			
	1x	Battery cover			
	1x	Beltclip			
	1x	Short user guide			

Herausgegeben von Gigaset Communications GmbH. Alle Rechte, Liefermöglichkeiten und Änderungen in Technik und Design vorbehalten.  
Die in diesem Dokument verwendeten Produktnamen sind Warenzeichen oder eingetragene Warenzeichen ihrer jeweiligen Inhaber. ProDSION-DE-0221